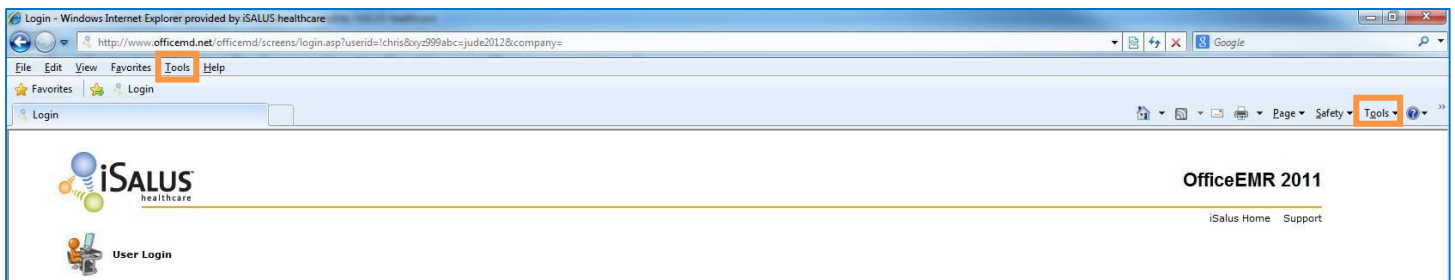
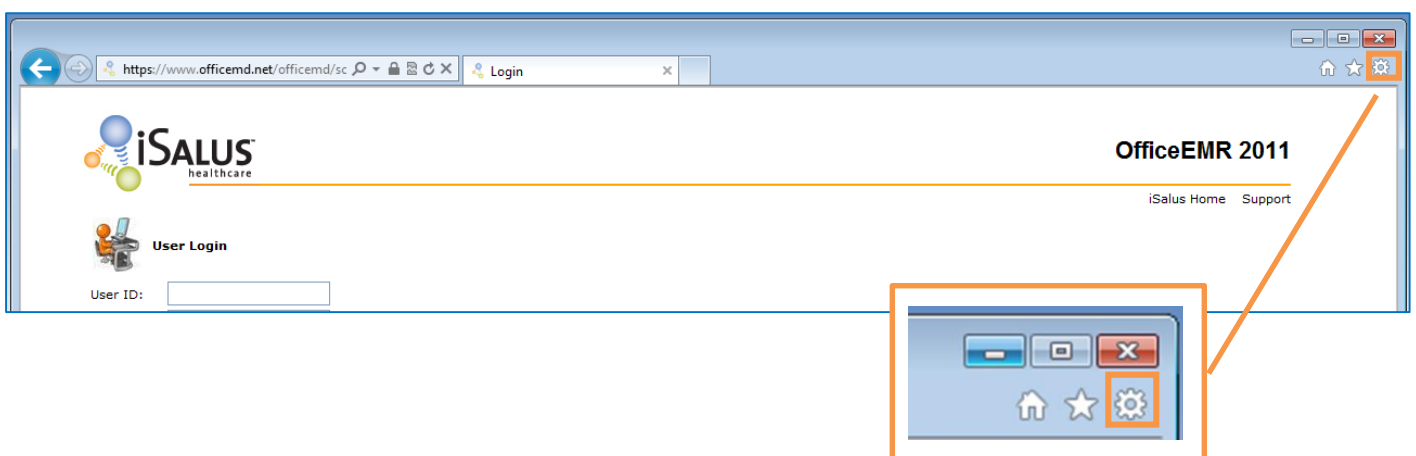


Prior to completing this process, exit ALL Internet Explorer windows

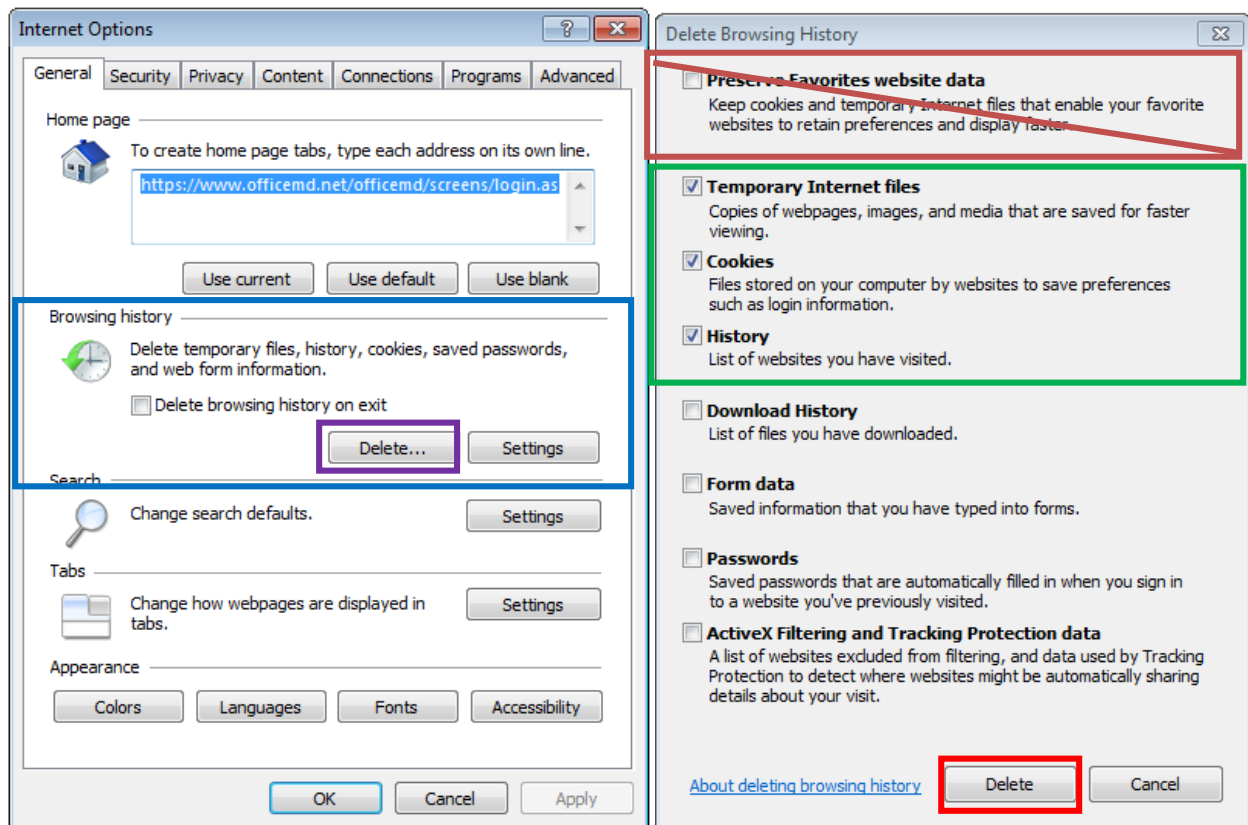
1. Open Internet Explorer.
2. Go to Google.com.
3. Select **Tools** and go to Internet Options from the menu
 - a. For Internet Explorer 8:



- b. For Internet Explorer 9 and 10:



4. For Internet Explorer 8 and Internet Explorer 9 users:
 - a. Go to the section **Browsing History**
 - b. Click the **Delete...** button
 - c. Make sure that **Preserve Favorites Website** data is UNCHECKED and that **Temporary Internet Files, Cookies, and History** are CHECKED.
 - d. Click the **Delete** button at the bottom of the screen.
 - e. Close these windows
 - f. Exit Internet Explorer, then reopen it.
 - g. Log into OfficeEMR.



Clearing Temporary Internet Files And Browsing History

5. For Internet Explorer 10 users:

- a. Go to the section **Browsing History**
- b. Click the **Delete...** button
- c. Make sure that **Preserve Favorites Website** data is UNCHECKED and that **Temporary Internet Files, Cookies, and History** are CHECKED.
- d. Click the **Delete** button at the bottom of the screen.
- e. Exit Internet Explorer, then reopen it.
- f. You will need to put Internet Explorer back into **Compatibility View** in order to see the OfficeEMR login page:



- g. Log into OfficeEMR.

